



Elmos ESG Policies

Section:	Governance
Chapter:	Quality und product safety
Policy:	Quality and crisis management
Coverage:	Elmos Group
Supported UN SDGs:	
Addressed GRI Standards:	2-25, 404, 416

At Elmos we practice a first-time-right and zero-defect strategy which has been consistently implemented in all areas of the Company for many years. Thus, we achieve an outstanding level of quality - in our business, production, and service processes as well as in our products. In order to maintain this high level, Elmos attributes utmost importance to quality and safety - on the corporate level as well as on the product level.

At the corporate level, this applies to all operational processes. Our core processes, from product definition over development and production up to sales are supported by management processes (corporate management, information security) and support processes (supplier management, facility management, IT, Human Resources). Regular checks of the implemented processes and tools, seamless product support along the value chain, continuous analyses and state-of-the-art statistical procedures ensure a high level of quality. To this end, our **quality management system** has been certified in accordance with the demanding **IATF 16949** (includes ISO 9001) and is audited annually in monitoring and repeat audits. A general emergency plan describes measures (such as redundancies in power supply or safety stock) to prevent emergencies (such as power failure, fire or storm) and to maintain operational processes after an emergency occurred. Depending on the risks and effects of the emergency, customers and interested parties are informed about the extent and duration of the situation, when it has had an impact on the business process.

In addition to the general emergency plan presented here, additional **specific emergency plans** are in place for selected subsidiaries, individual buildings at our main location, and for special topics such as IT, elevator systems, or force majeure. All documents contain, among other things, detailed descriptions of procedures and clearly defined responsibilities.

To supplement the aforementioned emergency plans, we have established a comprehensive **risk management system (RMS)** aimed at safeguarding the continued existence of the company. It complies with the statutory requirements for a risk management system pursuant to Art. 91 par. 3 of the German Stock Corporation Act (Aktiengesetz, AktG). As part of the RMS, risks are identified, suitable countermeasures are defined, compliance with and effectiveness of these measures is monitored, and responsibilities for compliance with the corresponding processes are defined. Further information on the RMS can be found in the dedicated ESG policy.

To be able to also meet our high standards of quality and safety in the future, all employees receive regular training on the above-mentioned topics. All new employees must complete mandatory training on the Elmos quality system during the course of their orientation, for example.

ESG Policies	Compliance management system (CMS) Employee training Risk management system (RMS) Supply chain management
ESG KPIs	Average hours of training
Certificates	Functional Safety Certificate ISO 26262:2011 Quality Management System Certificate IATF 16949:2016
